

Summary of HPMS Releases
For the week ending November 16, 2007

Title: Prescription Drug Event (PDE) Reports and Website

Date: 11/14/07

Summary: This memorandum provides plans with information regarding an additional set of PDE monthly reports that they will be receiving on rejected PDEs through a website run by Acumen, LLC. These reports will provide plans with additional information regarding their PDE errors and error resolution efforts. The memo describes the reports, and how they should be used, and the process plans must follow to be able to download them from the website.

Title: Release of Medicare Advantage Appeals Notices

Date: 11/14/07

Summary: We have revised the Notice of Denial of Medical Coverage (NDMC), Notice of Denial of Payment (NDP), Notice of Medicare Non-Coverage (NOMNC), and Detailed Explanation of Non-Coverage (DENC) and they have been renewed by OMB. The expiration dates of the four attached appeals notices have been extended to August 31, 2010, and in some cases, minor modifications have been made to the notices and corresponding form instructions. The appeals notices are intended for use by Medicare Advantage Organizations, Cost Plans, and Health Care Prepayment Plans. Plans must begin using the new versions of these forms and form instructions within 90 days of the date of this memorandum.

Title: The 2008 Medicare Advantage Prescription Drug System (MARx) Monthly Schedule – INFORMATION

Date: 11/14/07

Summary: This letter provides the 2008 MARx monthly schedule which contains the windows for submitting transactions and for receiving your payments.

Title: Conference: Private Fee-For-Service – 360 Degrees

Date: 11/14/07

Summary: This memo is an invitation to all PFFS MAOs to attend the *Private Fee-for-Service – 360 Degrees Conference* at the Central Office in Baltimore on December 10-11, 2007. The agenda and a claims processing questionnaire are attached. The questionnaire should be completed and returned to Kateisha Martin by email at Kateisha.Martin@cms.hhs.gov or by fax at 410-786-8933, no later than November 30, 2007.

Title: Reminders for Customer Service Call Handling and Casework Management

Date: 11/15/07

Summary: This memorandum serves to remind Part D sponsors about Customer Service Call Handling and Casework Management. The memo covers the following areas: (1) Referrals to 1-800-MEDICARE, (2) Social Security Administration (SSA) Premium Withhold, (3) Casework Management, and (4) Online Enrollment Center (OEC).